

## Pragmatic Reform, Sustainability of the NHI Program

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No one likes to get sick, and people will expect to have the best quality of medical care when they are sick. However, if medical centers and regional hospitals treat too many patients who are in stable conditions, those patients who are urgent and critically ill might be crowded out. Therefore, for those patients with simple or chronic diseases can be treated and followed in the community hospitals or clinics.

The change of medical environment should be gradually. The National Health Insurance Administration (NHIA) is pleased to see that medical centers echo government's Reinforcing Referral System policy, and collaborate with hospitals and clinics strategically to establish the regional medical referral network. By using NHI MediCloud system, patients can be arranged to the most appropriate hospitals and got adequate treatments.

Under the premise of respecting medical profession, the referral system and NHI MediCloud system not only save patients' out-of-pocket expenses but also reduce the NHI medical expenditures. Furthermore, those systems also help to ease the problem of overcrowded in medical centers and overloaded of health workers. Medical resources can be reallocated and utilized more reasonably.

The NHI program is a pride and an important asset of Taiwan. It is crucial to cherish medical resources so that the NHI program can maintain sustainability.